




  
**FUEL SERVICE INSTALLATIONS**
  
**(607)746-2224 • 800-454-3380**
  
**83 Main St., P.O. Box 151, Delhi, NY 13753**
  
**www.cekiff.com**

*An annual tune-up will keep your equipment operating at its most efficient capacity.  
The service contract will also help eliminate unexpected costly repairs to your furnace or boiler.*

## **RESIDENTIAL FURNACE / BOILER SERVICE CONTRACT**

**24 Hour Emergency Coverage - 365 Days Per Year**

**Plan "A" - Labor Only Contract** - Includes the following: Annual inspection and cleaning of the oil fired boiler or furnace, as well as labor during normal business hours (Monday through Friday 8:00 a.m. to 4:00 p.m.) and labor after normal business hours for **no heat emergencies during the period October 15th - May 15th.**

### **Annual inspection and cleaning consist of:**

- Clean blast tube and draw assembly
- Replace pump strainer and gasket if necessary
- Examine and adjust belt (replace if necessary)
- Lubricate blower motor, burner motor and circulators
- Remove and clean flue pipe and clean chimney base (replace flue pipe, if necessary)
- Adjust draw assembly and air shutters for proper combustion
- Replace oil filter, cartridge and nozzle
- Clean and adjust electrodes
- Examine burner coupling (replace if necessary)
- Clean flue passages in accordance with manufacturers recommendations
- Clean primary control eye and test safety cut out time
- Examine air filters (advise customer if replacement is necessary)

**Labor in excess of one and one-half (1-1/2) hours for annual inspection and cleaning billed at regular labor charge.**

**Plan "B" - Labor and Parts Contract** - Includes all of Plan "A" PLUS repair or replacement of the following parts including labor on these parts only for the term of the contract:

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|--|--|--------------------------------------|
| • Oil Burner Motor                                       | • Oil Burner Strainer  | • Stack Relay                        |
| • Oil Burner Fan   | • Oil Burner Gaskets   | • Pressure Reducing Valve            |
| • Burner Motor Pump Coupling                             | • Blower Motor   | • Pressure Relief Valve              |
| • Oil Filter Cartridge                                   | • Blower Belt  | • Pressure Temperature Relief Valve  |
| • Nozzle   | • Electrodes and Contracts   | • Gauge Glass and Packing            |
| • Cad Cell Relay   | • Ignition Transformer   | • Emergency Switch                   |
| • Cad Cell Eye and Socket                                | • Nozzle Line Assembly   | • Expansion tank (Bladder Type Only) |
| • Oil Burner Pump  | • Flame Retention Head   | • Standard Thermostat (Heating Only) |
| • Switching Relay (Primary Zone)                         | • Delayed Oil Valve  | • Zone Valve (Primary Zone)          |
| • Aquastat (Single)                                      | • Circulator Couplings, Bearing Assemblies and Motors (Primary Zone) |                                      |
| • Flue Pipe and Damper (Excluding Wood/Oil Combinations) |  |                                      |

## **Service Contract Prices**

Plan "A" (Labor Only Contract): \$169.99 plus tax  
 Plan "B" (Parts/Labor Contract): Hot Air Furnace: \$199.99 plus tax  
Single Zone Boiler: \$199.99 plus tax

\*- Multi-Zone Boiler: \$199.99 + tax includes primary zone, plus \$20.00 for each additional zone plus tax.

\*- In a multi-zone hot water or steam system, all zones beyond the primary zone (zone used most by the homeowner) can be covered under the Service Contract at an additional cost of \$20.00 per zone. Service Contracts on additional zones cover the following parts: Circulators, switching relays, standard thermostat and zone valve.

*\*Domestic water circulators are not covered.*

Oil fired hot water heater may be added to any of the above contracts at an additional cost of \$50.00 plus tax.

No refund for customer cancellation – Contract may be transferred to new homeowner if property is sold.

**Service contracts are only in effect when the customer is on automatic fuel delivery with C.E. Kiff, Inc. and all heating oil or kerosene used in the equipment is purchased from C.E. Kiff, Inc.**

**\*Contract customers must use 100% kerosene in fuel tanks exposed to outdoor elements.**

Please complete the enclosed post-card indicating the plan or services you prefer; sign the card and return it to C.E. Kiff Inc. You must return the signed card in order to commence your service contract or to request an annual service. A representative of C.E. Kiff, Inc., would be happy to explain our plans in detail. We look forward to providing you with the finest heating oil and service in the area.

*Please see reverse side for additional information*

# Service Contract Terms

The following units are excluded from coverage under any service contract: Carrier, G.E., Jet Heat, Yukon, Blue Ray, Timken, Iron Fireman, and Kalamazoo, and any combination oil/wood/coal units.

Acceptance of Service Contract by C.E. Kiff, Inc., is subject to an inspection if equipment is over five (5) years old. C.E. Kiff, Inc., reserves the right to cancel any contract and to reimburse the homeowner the contract price less the annual service cost after inspection of the burner or burners involved, within thirty (30) days after inspection. No Service Contract will be allowed on obsolete, commercial or industrial systems, or systems where wood/coal is being burned.

Service Contract will terminate 1 year from date issued.

Service Contract is void if not paid within sixty (60) days of billing.

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## Services, Labor and parts Not Covered by Contract

1. Service calls made necessary because of switch turned off, thermostat set too low, tripped breaker/blown fuse, or manual reset not checked. Push manual reset button ONCE ONLY.
2. Service calls made necessary because of improperly operating clock or digital thermostats.
3. Service calls made necessary by homeowner's negligence.
4. Damage due to fire and/or water and flooding.
5. Work relating to the plumbing on a hot boiler or steam boiler. (This includes water feeders on steam systems, expansion tanks (non-bladder type), radiators and baseboard convectors.)
6. Fuel tanks and frozen oil lines, including sludge/water in fuel tanks or fuel lines.
7. Zone valves (non-primary zone) flow valves, low water cut-off valves, blowers, shafts and pulleys.
8. Power vents are excluded from coverage under any contract.
9. Work on humidifiers, oil tanks, oil lines, combustion chambers and domestic hot water coils.
10. Service contracts do not include responsibility for any chimney cleaning or repairs, replacement or work thereon, nor for damage resulting from malfunction of chimneys.

Service will not be rendered under contract if customer has a past due account (any balance 30 days past the due date). All work not covered by contract will be billed at the normal service rate, plus parts and tax.

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## 24 Hour No Heat Emergency Service

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### Price List for Services

Labor Charge for work during normal working hours is \$60.00 per hour (one hour minimum) + tax.

Labor Charge for work after normal working hours is \$90.00 per hour (one hour minimum) + tax.

Annual Service - boiler or hot air furnace - \$110.00 plus parts and tax.

Annual Service - mobile home furnace - \$75.00 plus parts and tax.

Annual Service - oil fired hot water heater - \$50.00 plus parts and tax.

Emergency fuel delivery charge after working hours - \$90.00 + tax.

Emergency/off route fuel delivery charge during working hours - \$75.00 + tax.

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### Additional Contract Conditions

1. Performance under Contract may be discontinued at any time by C.E. Kiff, Inc., if working conditions are found to be hazardous or unsanitary.
2. Homeowner agrees not hold C.E. Kiff, Inc., responsible for any damage caused due to failure of the burner of equipment, nor for damages resulting from delays or liability to perform service or supply parts caused by acts of God, war, fire, strikes, transportation difficulties, or resulting from any cause not reasonably within the control of C.E. Kiff, Inc.
3. This Contract is void if homeowner permits any person not authorized by C.E. Kiff, Inc. to service their equipment or if homeowner is past due for monies due C.E. Kiff, Inc.
4. Non-emergency night, holiday and weekend calls are not covered and will be billed at prevailing rates.
5. This Contract is contingent upon the customer's exclusive use of fuel oil supplied by C.E. Kiff, Inc. Use of any other fuel by the customer will automatically terminate this contract and the customer shall forfeit to C.E. Kiff, Inc., any monies pertaining to the Contract.
6. C.E. Kiff, Inc., warrants against defects in materials and workmanship as this contract remains in effect. Except for the foregoing warranty, C.E. Kiff, Inc., disclaims all other warranties, both expenses and implied, including warranties of merchantability and fitness for a particular purpose.
7. This contract is effective date of cleaning inspection for 1 year and supersedes any previous contract(s) as of April 15, 2009.
8. Contracts will be automatically renew the following year unless C.E. Kiff, Inc. is contacted by the homeowner.